

The Art of Arrival

in the South of France

Culinary experiences, guest care, and local connections — offered to partner properties across the Aude region, on request and per use.

Carcassonne Concierge · Global Concierge Solutions

"We don't manage your property. We enrich your guests' stay — one experience at a time."

01

Culinary Experiences

Private dining and morning hospitality, prepared with regional products and delivered on-property. Our team handles everything — no additional effort from the host required.

Continental Breakfast

Fresh pastries, local jams, seasonal fruit, coffee & juice

Regional Breakfast

Market products, charcuterie, Occitan specialties

Private Dinner

Mediterranean or Cathar-inspired multi-course table, 2–12 guests

Private Group Event

Seated celebrations, arrival receptions & farewell gatherings

Pricing provided upon request based on guest count, menu selection, and date.

02

Local Experiences & Activity Assistance

We connect your guests with the best the region has to offer. We do not operate excursions ourselves — we assist, recommend, and coordinate with licensed local partners on your guests' behalf.

Carcassonne Medieval City

Insider tips, guided tour referrals & ticket coordination

Cathar Country

Itinerary suggestions & licensed guide connections

Canal du Midi

Barge hire assistance, cycling route maps, picnic arrangements

Local Markets

Market schedules, vendor introductions & morning logistics

Wine & Domaines

Cellar visit coordination — Corbières, Minervois, Fitou

Mediterranean Coast

Day trip planning to Narbonne, La Clape & Gruissan

Artisan & Atelier

Introductions to local studios, potters & craftspeople

Seasonal Festivals

Event calendars, ticketing help & access logistics

How this works: We research, recommend, and make arrangements with licensed operators on your guests' behalf. Guests pay activity providers directly. Our role is coordination and concierge care — not guiding.

03

Guest Concierge Services

Attentive guest support before and during the stay — available to any partner property. You manage your own operations; we simply extend the experience your guests receive.

Pre-arrival Concierge

Welcome messaging, local tips & personalised itinerary suggestions

Transport Coordination

Airport transfers, train pickups, day hire arrangements

In-stay Support

On-call concierge line for guest questions & requests

Welcome Packages

Curated arrivals — wine, flowers, local produce & seasonal gifts

All services quoted individually. No retainer or management contract required.

04

Promotion & Visibility

Optional marketing support for partner properties. Content is produced by our team and distributed across our channels and the Global Concierge Solutions international network.

Property Feature

Editorial spotlight across social and partner channels

Magazine-style Article

Written feature for travel and lifestyle distribution

Social Content Pack

Monthly content calendar with captions and scheduling

General Marketing

Ongoing visibility across local and international networks

GCS partnership: Properties featured through our collaboration with Global Concierge Solutions receive distribution across their international guest network. Enquire for details.

How It Works

Simple. Flexible. On demand.
No management contracts. No exclusivity. No monthly minimums.

1

Partner registers

No commitment
required to join the
network

2

Guests discover

Via your listing, our
materials, or GCS
channels

3

Services requested

Host or guest selects
before or during the stay

4

We deliver

Our team handles
everything end to end

5

Revenue stays yours

Accommodation income
always remains with the
owner

Ready to offer more to your guests?

Let's talk about your property and your guests. All services are quoted individually based on your needs.

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